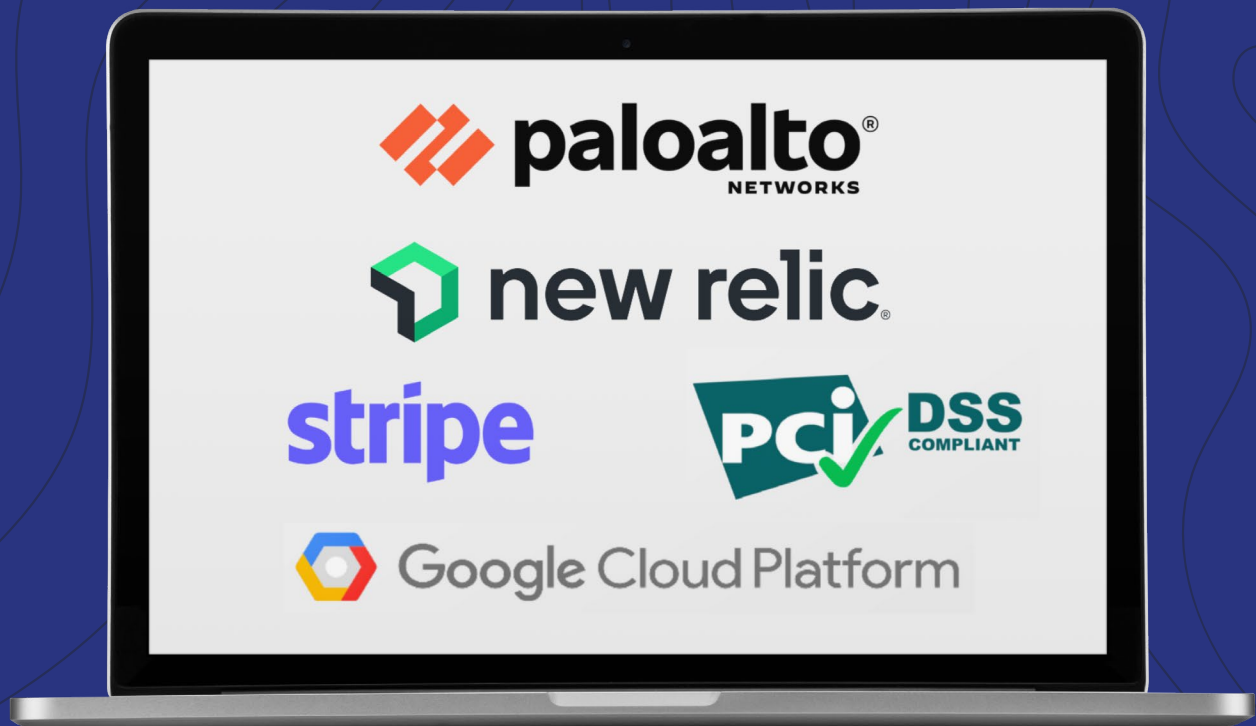# OMG

ORDER**MY**GEAR

# Security Information

## Company Stores

Powered by **BrightStores**

# SECURITY PLANNING & POLICIES

Our main goal is to protect all customer data and allow our customers to conduct business. We have a variety of safeguards and policies in place to make sure our systems are secure and regularly backed up. Your customer details are always kept confidential.

## We Offer:

| Automatic Data Backup | Disaster Recovery Plan | Business Continuity Plan | Security Policy | Security Partners |
|---|---|---|---|---|

## AUTOMATIC DATA BACKUP

To protect against malicious activities, backups are completed every night of the week in the Google Cloud Platform, with at least 30 days retention.

## DISASTER RECOVERY PLAN

We utilize sophisticated monitoring and deferrence systems that immediately alerts our SRE Team of a complete or partial system failure. We have a multi-step process in place to safely restore IT Functionality in Mission Critical Systems as soon as possible. Our Disaster Recovery plan is tested and updated annually or as needed.

## BUSINESS CONTINUITY PLAN

Our Business Continuity plan is reviewed and optimized annually as a proactive plan to avoid and mitigate risks to business operations. Our plans identify mission critical systems, data backup and recovery, and include basic steps to maintain operations in the event of an unforeseen disaster.

## SECURITY POLICY

Systems and data security is at the forefront of every industry and is critical to the success of all clients, large and small. Our Security Policy is a vital part of our overall security plan. Our policies are continually updated with the ever changing security needs and requirements and provide clear guidance for encryption, anonymization, use, passwords, DFA, and more.

## SECURITY PARTNERS

To successfully implement our Security Policy, we partner with leading providers of cybersecurity and compliance solutions to ensure that your Company Stores remain safe and secure at all times.

new relic.   stripe

paloalto
NETWORKS

Google Cloud Platform
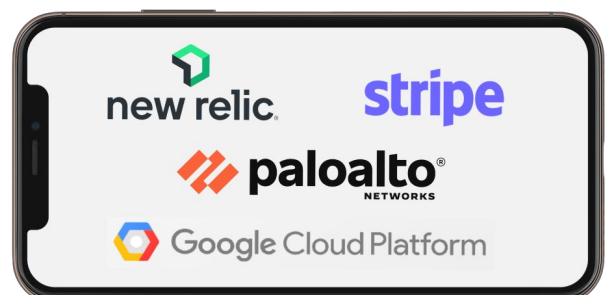
# GOOGLE CLOUD PLATFORM

All systems are hosted on the Google Cloud Platform. We choose Google Cloud because they offer unsurpassed security, reliability, and redundancy ensuring that all stores, user, order, and account data is protected 24/7/365.

## We Offer:

Multi-Layered Security Infrastructure

Reliability, Redundancy, & Uptime

## MULTI-LAYERED SECURITY INFRASTRUCTURE

All systems, stores, and data are protected by Google's end-to-end security model and multi-layered infrastructure. All data is encrypted in transit using HTTPS protocol and at rest with Google's encryption. Company Stores Powered by BrightStores maintain firewalls, a full threat management suite, and an around the clock security team delivering true defense in depth and at scale.

## RELIABILITY, REDUNDANCY, & UPTIME

When you launch your Company Store you are taking advantage of Google's nationwide network. Multiple points of presence across the U.S. provide strong redundancy, low latency, and high responsiveness - keeping your stores online and running lightening fast.

Google Cloud Platform

# PCI DSS COMPLIANCE

Payment card industry data security standard (PCI DSS) is a set of network security and business guidelines adopted by the PCI security standards council to protect customers' payment card information and personal data.

## We Offer:

**Network Security**

**Secure Credit Card Processing Via Stripe**

**Proactive Testing & Improvement**

All Company Stores powered by BrightStores are PCI Compliant.
To keep our PCI Compliance status, we regularly maintain a highly secure system environment.

## NETWORK SECURITY

All systems, stores, and data are protected by Google's end-to-end security model and multi-layered infrastructure. All data is encrypted in transit and at rest. Company Stores powered by BrightStores maintains firewalls, a full threat management suite, and an around the clock security team delivering true defense in depth and at scale.

## PROACTIVE TESTING & IMPROVEMENT

Company Stores powered by BrightStores regularly tests and improves networks and systems. Vulnerability scans, internal and external penetration tests are completed regularly. Test results are analyzed and adjustments are made to continually improve security.

## SECURE CREDIT CARD PROCESSING

All Company Stores that accept credit cards as payments follow strict security guidelines. Credit card data never reaches the Company Stores systems and is securely redirected via iframe and tokenization.

**PCI DSS COMPLIANT**